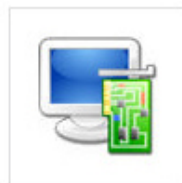




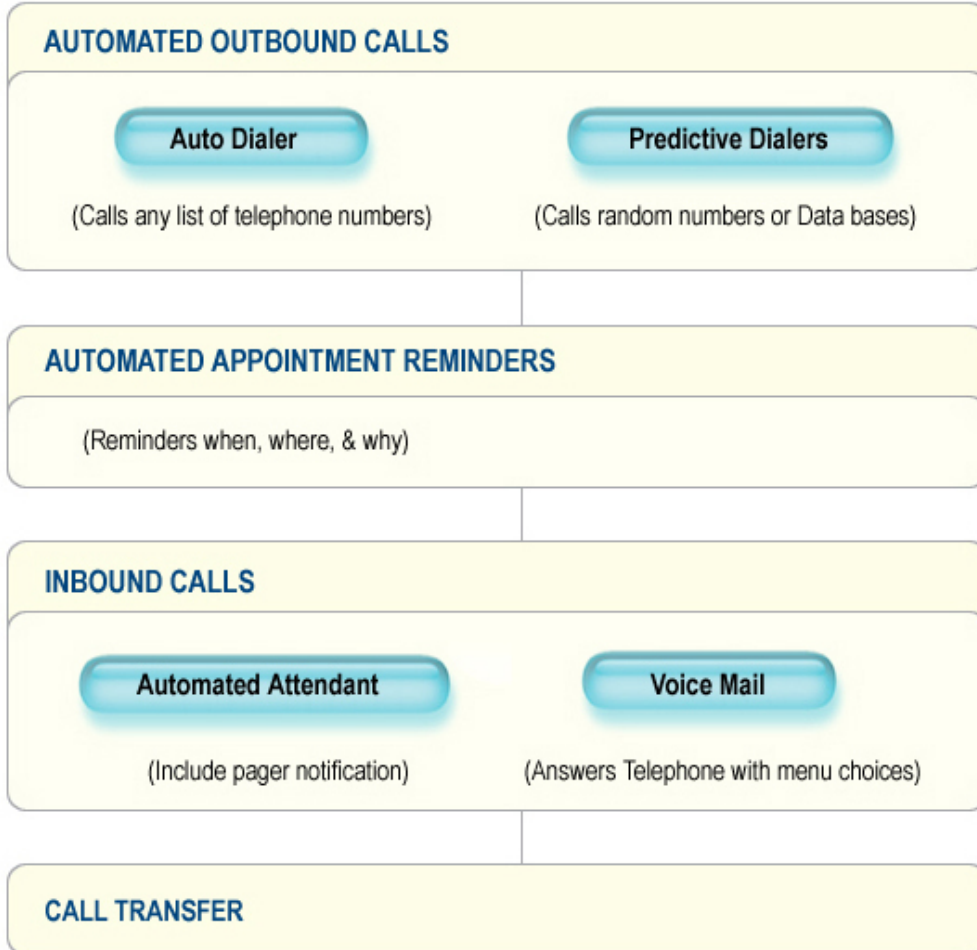
*Outbound Auto-Dialing/ Predictive Dialing
Inbound Automated Attendant
Dialing Campaigns
Inbound Automated Features
Outbound Auto Dialing Flowcharts
Inbound Automated Attendant Flowchart*

Automated Call Center

Software/Hardware Integration Products using computers and telephones to increase business without increasing overhead costs. Automated attendant can answer your telephone 24 hours a day and sales department talk to prospects 50 minutes out of every hour.



www.tctecno.com



Great for ... Mortgage & Insurance Professionals, Businesses Professionals, Doctors, Dentists, Telemarketers, Schools, Churches, Clubs, Government Agencies, Political Campaigns, and Entrepreneurs.



Total Call Management Solutions

Lead Generator and Business Developer

AUTOMATED CALL CENTER

Auto Dialer with answering machine detection & Automated Attendant

TCMS are designed for organizations, businesses and professionals! Outbound Auto Dialing can deliver messages or get responses from members, employees, customer, and prospects.

Inbound Automated Attendant can answer your telephone 24hours a day, offer up to 10 menu choices of information, take voice mail messages, and even transfer calls.

OUTBOUND AUTO DIALING AUTOMATICALLY CALLS.....

- To market products & services, to make announcements, to confirm preset appointments, pre-scheduled meetings and conferences.
- To make announcements.
- TCMS can also be used to get responses as Yes or No
- TCMS can be used by businesses and services to call sequentially or randomly.
- When TCMS calls, it can simply leave a message or it can ask for a response. You may obtain a response by recording their voices, and asking them to press a key to respond to choices or transfer to a live operator. Just record your messages, select which group (Databases) you want to call, when you want to start and stop, and then let TCMS go to work calling everyone.

YOU WILL SAVE A TREMENDOUS AMOUNT OF TIME AND GET QUICK RESULTS WITHOUT INCREASING YOUR OVERHEAD OR HIRING EXTRA HELP



TCMS Outbound Auto Dialing Features

Two Primary Reasons For Using OUTBOUND AUTO DIALING:

- 1) Delivering messages or reminders, or getting a response from known groups of people.
- 2) Telemarketing products or services to a large number of randomly-dialed numbers.

Outbound Dialing has a variety of functions

- 1) Delivering a message when the telephone is answered.
- 2) Asking someone to press 1 before hearing the complete message.
- 3) Asking for voice touchtone responses after one or more questions
- 4) Transferring calls, using Centrex, immediately to a live operator or after a message.
- 5) TCMS can distinguish between a live answer and an answering machine.
- 6) You may record/listen to messages and information by telephone, or, if you have sound blaster 16 (or compatible) soundcard, by microphone or speaker.
- 7) Voice responses may be retrieved from any phone with a secret pass code.
- 8) Outbound auto dialing may operate at the same time as the Inbound Automated Attendant If using separate lines.
- 9) TCMS is capable of handling up to 96 telephone lines simultaneously.
- 10) Touchtone key responses are stored in your computer for retrieval.
- 11) Time of day to begin and end calling session can be pre-programmed by the operator.



- 12) TCMS marks phone numbers that are busy, unanswered, or faxes.
- 13) TCMS will retry telephone numbers that were busy or unanswered as many times as the operator requests.
- 14) TCMS will allow you to import databases or names and telephone numbers, or you may enter that information directly.
- 15) TCMS allows many different databases (groups of phone numbers) to reside within the system at the same time.
- 16) TCMS will allow you to call up to 10,000 phone numbers with one command. For example call all numbers within the 321 area code from 343-1111 to 345-9999. You can choose up to 12 prefixes at a time. The numbers are scrambled before random calling begins.

INBOUND AUTOMATED ATTENDANT

- Answer the phone with menu choices.
- Receives voice mail messages.
- Transfers calls.
- TCMS can answer your telephone calls 24 hours a day with a simple message or can offer callers a menu of choices of information and receive mail messages.

WE SUPPLY / YOU SUPPLY

WHAT YOU GET: TCMS Software on CD ROM, DIALOGIC voice boards, manuals, a one-year warranty, and three hours of telephonic technical support (Additional support is available for \$150 an hour, with a 1 hour minimum).

Minimum Requirements

Pentium computer with either Windows NT, Windows 2000 or XP, 64 MB of RAM, Hard Drive, CD-ROM drive, and one or more telephone lines.

Recommended: SoundBlaster Card, Microphone, & Speakers.

Notes: The Dialogic Voice Boards require an IRQ and either an ISA or PCI slot inside your computer.



DIALING CAMPAIGNS (Partial List of Campaigns)

A "Campaign" is an outbound dialing scenario in which a telephone number is automatically dialed, there is some type of activity after the call is answered, and then the call is disconnected. You can select from several different campaign types. Below are descriptions of how different campaigns work.

Campaign 1:

A call is placed, the phone is answered, your message is delivered, and the person receiving the call has the option to repeat the message or hanging up.

Campaign 2:

A call is placed, the phone is answered, and the person receiving the call is given the option of pressing a key to hear the message or hanging up. If the caller chooses to hear the message, your message is delivered, then the person receiving the call has the option of repeating the message or hanging up.

A call is placed, the phone is answered, your message is delivered, then the person receiving the call has the option of repeating the message or responding to your question by pressing 1 or 2 key answer "yes" or "no", or for some other question, offering 2 choices.

Campaign 3:

A call is placed, the phone is answered and your message is delivered, then the person receiving the call has the options of repeating the message or responding to your question by pressing the 1 key or the 2 key to answer "yes" or "no", or for some other question offering 2 choices are offered.

Campaign 4:

A call is placed, the phone is answered, your message is delivered, and then the person receiving the call is given the option of answering the question(s) or hanging up. If the person receiving the call chooses to answer the question(s), he or she may be asked from 1 to 10 questions requiring VOICE or TOUCHTONE responses. After all the questions are asked and answered, the person receiving the call is "thanked" for their responses and the call is terminated.



Campaign 5:

A call is placed, the phone is answered, your message is delivered, and then the person receiving the call is given the option of having the call transferred or hanging up. If the person receiving the call presses 1 to have the call transferred, He or she is put on hold and the call is transferred to the default phone number.

Predictive Dialing

Similar to Campaign 6, Predictive Dialing places a call and if a live person answers, there is a beep sound on the computer and the name and phone number of the person receiving the call pops up on the screen. An operator can immediately pick up the telephone and speak to that person.

Additional Dialing Information

Transferring calls

If you wish to have calls transferred to you to talk "live", you need either "3-way calling" or "Centrex" from you local telephone service provider. You can then have calls transferred to any phone number you want. If you have "3-way calling", the original phone line that reached the person will be used during the entire conversation. If, however, you have 'Centrex" on your phone lines, when the call is transferred to a live person, that original phone line is released to continue placing calls.

Note: "Centrex" type service may be named "Centranet" by GTE or 'Plexar' by Southwestern Bell. Each of the Campaigns may leave a message on an answering machine if so desired. That message may be different than the message for a live person.

Answering Machines:

Each of the Campaigns may leave a message on an answering machine if so desired. That message may be different than the message for live person.



Live Persons:

Each Campaign can leave a different message for a live person than the message for an answering machine. If you wish, the system can hang up if a live person answers and only leave a message if an answering machine answers OR it can leave a message for a live person and hang up if an answering machine answers.

Press 9 to be placed on the Do Not Call List:

Each of the above Campaigns may tell the person receiving the call that they may press "9" on their touchtone phone to be automatically placed on the 'Do Not Call' list and never be called again.

INBOUND AUTOMATED ATTENDANT FEATURES

The Inbound Automated Attendant can answer your telephone in a variety of ways to provide information to direct callers or take messages

- With only a greeting and a message.
- With a greeting, message and voice mail.
- With a greeting and menu choices.
- With a greeting menu choices and voice mail.
- With a greeting, menu choices, voice mail and call transfers.
- With any other combination of above options.

Menu choices may be 1,2,3,4,5,6,7,8,9 and 0.

- You may have up to 10,000 voice mail boxes. Callers may enter the voice mailbox number (from 1 to 5 digits), or if they do not know the number, they may search by name or by listing.
- Callers may be transferred to another telephone number, if you have "3-way calling" or "Centrex" type service from your local telephone company. Users may turn the call transfer "on" or "off". If call transfer is "off", the call will go directly to voice mail. But if call transfer is "on", the call will be transferred to dial a telephone number. When answered the call will be disconnected from your system's phone line(s) if you have "Centrex", though if you have "3-



way calling", that line will stay in use. When a call is transferred and there is no answer or it's busy, the call will then go to the user's voice mailbox for the caller to leave a voice message. At any time you may call in from any location and change the telephone number where calls are to be transferred.

- You may record or listen to greetings, menus, information, and message by telephone, or if you have a sound card (Sound Blaster 16 or compatible) in your computer, you may use a microphone and speakers.
- The Inbound Automated Attendant may operate at the same time as the Outbound Auto Dialing, if using separate telephone lines.
- Your system can handle up to 96 telephone lines simultaneously.
- System can also be configured to handle TI cards, thus increasing the capacity of your computer to handle up to hundreds of lines simultaneously.



OUTBOUND AUTO DIALING-FLOWCHART

Auto dialing uses data of known groups of telephone numbers

Predictive Dialing uses series of telephone numbers, dialed randomly

Below are examples of our 6 available Outbound Campaigns. Just use imagination to apply your needs.

Campaign #1:	Campaign #2:	Campaign #3:	Campaign #4:	Campaign #5:
Delivers only a message	Requires a key to be pressed before hearing a message	Requires a response by pressing the 1 or 2 key. Ends when reaches criteria	Requires either VOICE or TOUCHTONE responses. Asks 1 to 10 questions	Transfers to live operator: #5-transfers if key pressed #6-transfers automatically
System calls a telephone # telephone is answered	System calls a telephone # telephone is answered	System calls a telephone # telephone is answered	System calls a telephone # telephone is answered	System calls a telephone # telephone is answered
<p>"Hello, this is John Smith with the Community Church Youth Club. I'm calling to remind you that Friday night at 7 o'clock we're having a concert and pizza party at the church. We hope to see you there".</p> <p>(Option to repeat message) <u>Hangs up & continues calling</u></p>	<p>"Hello, to hear how you can dramatically cut your long distance telephone bills, please press 1 now"</p> <p>(The 1 key is pressed)</p> <p>"Ajax long distance is now offering flat rate calling across the United States for only \$50 a month. You get unlimited calling 24 hours a day. To find out more and sign up call 1-800-234-5678 that's 1-800-234-5678. Thank you"</p> <p><u>Hangs up and continues calling.</u></p>	<p>"Hello, substitute teachers. Valley High School needs 5 substitute teachers today. If you can report to school this morning press 1, if not press 2"</p> <p>(Responses are logged and calling continues until a preset number of positive responses is reached)</p> <p><u>Hangs up and continues calling.</u></p>	<p>"Hello, we hope you can participate in a political survey that will take less than 2 minutes of your time. If so, please press 1 to answer our 5 questions"</p> <p>(The 1 key is pressed)</p> <p>"If you're Republican press 1, if Democrat, press 2, if Reform press 3, or independent press 4 "</p> <p>(Logs response then goes to the next question)</p> <p><u>Hangs up and continues calling.</u></p>	<p>"Hello, do you need cash or would you like to reduce your monthly mortgage payment by 50%? .To speak to a mortgage loan officer about refinancing your home or buying a new home. Please press 1. "</p> <p>(The 1 key is pressed)</p> <p>"Please hold while we connect your call to a loan officer."</p> <p>(The call is then transferred to any telephone number you designate)"</p> <p><u>Hangs up and continues calling.</u></p>



Note: You may record a different message (or hang up) if you get an answering machine. Callers may transfer to other telephone numbers if you have "3-way calling" or "Centrex" telephone service. If busy or no answer, voice mail is activated. If you have a pager, you can be notified that you have a message

Inbound Automated Attendant-Flowchart

You may offer callers from 1 to 10 choices. Below are examples of Inbound Applications:

ASSOCIATION Example:

Call begins with a greeting as:

"Welcome to Oakdale Community Church. Please select 1 of these 10 menu choices, or if you know the voice mail box number of the person you wish to reach, you may enter it now."

BUSINESS Example:

Call begins with a greeting as:

"Thank you for calling ABC Company. Please select 1 of these 6 menu choices, or if you know the voice mail box number of the person you wish to reach, you may enter it now."

1	2	3	4	9	0	
Product Information	Address & Office Hours	To speak to someone in sales (or leave a message)	To speak to someone in Accounting (or leave a message)	To search for some one's Voice Mail Box	To speak to an operator (or leave a message)	Voice mail Box Number may be from one to five digits You may have up to ten thousand voice mail boxes

Callers may transfer to another telephone number if you have "3-way calling" or "Centrex" telephone service. If busy or no answer, voice mail is activated. If you have a pager, you can be notified that you have a message.



Most Competitively-Priced package with the first-grade quality

2 Line Software & Dialogic Board	\$1595.00 Now \$1195.00
4 Line Software & Dialogic Board	\$2100.00 Now \$1495.00
8 Line Software & Dialogic Board	\$2995.00 Now \$2495.00
12 Line Software & Dialogic Board	\$3995.00 Now \$3495.00

Minimum System Requirements

- Computer with Windows NT, Windows 2000 or Windows XP
- 64 megabytes of RAM
- 200 megabytes of hard drive space
- Sound Blaster (or compatible) sound card
- Microphone and Speakers

Auto Dialer Specials (with computers). Hurry while supplies last!

2 Line Computer System	\$2695.00
4 Line Computer System	\$2990.00
8 Line Computer System	\$3990.00
12 Line Computer System	\$4990.00

Complete Turnkey System

Your Factory New Computer System Comes Complete With:

Computer Specifications: (Desktop)

Upgrade able to Server with Tape Backup, Dual 40 GB (IBM) HD, Raid Card, Seagate Tape Backup 20/40GB for extra \$ 495

- Intel 2.8 MHz Processor or (Most upgraded model)
- 80GB hard drive
- 256 MB RAM
- 56K modem CD ROM
- Floppy drive
- Microsoft Windows 2000 Professional Operating System
- Dialogic Telephony Board
- Speakers
- Logitech Keyboard
- Logitech Optical Mouse
- Microphone



18375 Ventura Blvd
415 Tarzana Ca 91356
USA
Tel (818) 758 8600
Toll (800) 984 7001
www.tctecno.com



PRICES AND ORDERS

- **One Server can accommodate up to 96 lines per computer.**
- **In most cases Automated Dialing and Automated Attendants use a single line. (1:1 Ratio)**
- **Predictive & Power Dialing (live call transfer with data pop up) need 2 lines per agent (2:1 Ratio)**
- **Interactive Voice Response with Phone Switch Integration requires 2 lines (2:1 Ratio).**
- **Multiple systems can be combined on a single server with multiple Dialogic Boards.**
- **Three hours of Telephone Technical Support is included with each Software purchase.**
- **See additional documentation for Predictive Dialing, Phone Switches Integration, VoIP Configuration, Web Integration.**



Complete Pages 1 & 2 and Mail, Fax, or E-mail to TCMS Inc

1) SOFTWARE:	Number of Telephone Lines:								
Includes: CD, Manual, Key, & 3 Hours of Tech Support	2 Lines	4 Lines	8 Lines	12 Lines	16 Lines	24 Lines	48 Lines	72 Lines	96 Lines
Auto Dialer/Auto Attendant / Predictive Dialer/ Power Dialer/ IVR/ ACD/ CTI Tool Kit/ Phone switch Integration / VoIP	\$195 X	\$195 X	\$195 X	\$195 X	\$195 X	\$195 X	\$195 X	\$195 X	\$195 X
Quantity:	2	4	8	12	16	24	48	72	96
Total Software:									
Software Set up Charges									

Buyers do not need any phone switch to use TCMS CTI software products. In the case that a Buyer has a Particular phone switch, TCMS (CTI TOOL KIT) Software interfaces with 300+ different phone switches all over the world.

(If Required) Name of Phone switch to be Integrated:

2) VOICE BOARDS:

Multiple voice boards may be combined in a computer. Ex: Use 3 Dialogic D/4PCI Voice Boards (4-lines each) to create a 12-line system. (See additional List of Dialogic Boards).

Choose Model based on # of phone lines needed, slot type available, new or used, & quantity. Compute Total (Check inside your computer for availability of white PCI slots or black ISA slots and for size requirements, then choose the appropriate Voice Board model and circle the price. Used Voice Boards are subject to availability.)

Intel Dialogic Model	# of Lines	Slot Type	Size Height x Length	Price New	Price Used	Quantity	Total
Proline/2V	2	ISA	4" x 8"	\$ 460	\$ 290	=	\$
Dialog/4	4	ISA	4.5" x 7"	\$ 570	\$300	=	\$
D/41H	4	ISA	4.5" x 7"	\$620	\$300	=	\$
D/4PCI	4	PCI	4" x 7"	\$ 695	N/A	=	\$
D/120JCT-LS	12	PCI	4.25" x 13"	\$ 2,795	\$2,095	=	\$
D/160SC-LS	16	ISA	4.5" x 13"	\$ 3,395	\$2,195	=	\$
D/240SC-T1	24	ISA	4.5" x 13"	\$ 4,795	\$2,295	=	\$
D/240PCI-T1	24	PCI	4" x 13"	\$ 4,795	\$2,695	=	\$
D/480SC-2T1	48	ISA	4.5" x 13"	\$8,595	\$3,995	=	\$
D/480JCT-2T1	48	PCI	4.5 x 13"	\$7,400	N/A	=	\$
Upgrade				\$180	\$180	=	\$

3) COMPUTERS: (see specifications in the brochure)	Price Used	Quantity	Total
Use your own Computer (see requirements below *)	-0-	N/A	
Purchase our Industrial Strength Server with Tape Backups (See Details)	\$1,995	=	\$
Purchase Desktop Computer (See Details for more options)	\$825	=	\$

*** Computer Minimum Requirements:**

Buyer will need a computer with Windows 2000 or XP with at least an 800 MHZ processor, 128MB RAM, 1 gigabyte of AVAILABLE hard drive space, CD-ROM Drive, Super VGA Monitor, Keyboard, Mouse, Sound Blaster-compatible Sound Card, Microphone, Speakers, and Surge Protector and/or Battery Backup for the electrical & telephone lines. Notes: More MB of RAM may be required if Buyer is using a large database of telephone numbers. Prices & specifications are subject to change.



PRICES AND ORDERING

**“Automated Call Center”
TCMS Inc.**

TOTALS:		Order Date: / /
1) Software Total from Page	Software	\$
2) Voice Board Total from Page 1	Voice Board	\$
3) Computer Total from Page 1	Computer	\$
4) Script Male Voice _____ Female Voice _____	Script	\$
Circle Shipping: 3-day... (\$35) 2-Day... (\$45) Std Overnight... (\$55) Priority Overnight... (\$65) Use your FedEx Account # _____ or Charge Actual Shipping Cost	Shipping	\$
No tax for resellers outside California or if reseller has a resale certificate	Sales Tax	\$
	TOTALS:	\$
PAYMENT:		
<input type="checkbox"/>	Check: Payable in advance to "TCMS, Inc."	
<input type="checkbox"/>	COD: Cashier's Check or Money Order to "TCMS, Inc."	
<input type="checkbox"/>	Credit Card: Visa --- Master-Card --- Discover --- American Express --- Diners Club	
	Credit Card # _____ Expiration Date : _____	
	Customers ordering by credit card have an additional one page authorization form to fill out.	
	I authorize \$ _____ to be charged to my credit card account.	
	your signature) _____	
Reseller & Buyer Info:		
Reseller Label Name To Use:		
Reseller Name:		
Reseller Company:		
Reseller Address:		
City:	State:	Zip:
Work Tel:	Home Tel:	
Fax:	E-mail:	
Buyers Name:		
Buyers Company:		
Buyers Address:		
City:	State:	Zip:
Work Tel:	Home Tel:	
Fax:	E-mail:	
Ship to Reseller _____ Drop Ship to Buyer _____ Hold for Pickup		
Signature _____ Name _____ Date _____		

Compare Our Systems to the Competition!

TCMS Corporation	The Competition
2.8 GHz Processor	1.5 MHz Processor
80 GB Hard Drive	20 GB Hard Drive
500MG RAM	64 MG RAM
Windows 2000Pro OR XP Pro Operating System	Windows 95, 98SE
All Software preloaded on system with manuals and disks provided	Software loaded onto system--no disks or manuals provided
Lifetime Warranty on Dialogic Cards and Software	1 Year Warranty
Free Technical Support	Technical Support Additional
Free Personalized 1 on 1 Training	Training Additional
Free Marketing Consultation	No marketing Consultation
Customized Voice Over Recordings	Canned Recordings (if they have 2 clients that sell widgets, you'll both receive the exact SAME recording)
Third party Database Integration	No Interface
Fax Harvesting Capability	None
Real time Call Transfer (No delay time)	Delayed Call Transfer causing drop calls (using phone co Centrex)
Voice Mail (Multiple campaigns) GUI	Voice Mail
Answering Machine Detection	Answering Machine Detection
"Do Not Call" Maintenance	Do Not call maintenance
Multiple Campaign Capability	Single Campaign at a time
Build in Backup System(Seagate Tape Backup)	No Backup in case of System failure
Free Customized web site for your business	none
30 Days of free Internet marketing for your web site	none
Free Hosting for first 30 days	none
One common platform for all applications & Modules	None available

Providing Call Automation Software through computer Telephony & CRM Packages Integration for Efficient Business Process
 USA Tel (800) 984 7001 (818) 758 8602 Web Site: www.tctecno.com email: info@tctecno.com

Pricing – Call Center Computer and Server



Clone \$600



Shuttle \$700



Dell \$825



Corporate \$1495



Server \$1995

Specifications	Clone	Shuttle	Dell	Corporate	Server
Model	Mini-Tower	Neon Ultra-Mini	Opti Plex Mini-Tower	Server Tower	Rack Mount(CTI Server)
Mother Board	Soyo	Shuttle	Dell	Intel D845- 4 Extreme	Intel D845-4 Extreme
Case Dimensions (approx.)	8" x 17" x 17"	8" x 8" x 11"	7" x 17" x 17"	19.25" x 7.5" x 16.5"	(4U) 19" x 18.5 " x 7"
Slots available	2 ISA () & 4 PCI	1 PCI	3 PCI	7 PCI	7 PCI
Processor Speed	1.3 GHz	2.0 or more GHz	2.0 or more GHz	2.8 GHz (Pentium 4)	2.8 GHz (Pentium 4)
Hard Drive	40 GB WD	40 GB WD	40 GB WD	60 GB IBM	2 x 60 GB IBM - Mirror
Memory	128 MB (2)	128 MB (2)	128 MB (2)	512 DDR 333	512 DDR 333 PC2700
CD ROM Drive	52x CD-ROM	52x24x52 CD-RW	52x CD-ROM	52x CD –ROM Sony	52x CD –ROM Sony
Floppy Drive	Yes	No	Yes	Yes	Yes
Printer Port	Parallel, USB, Serial	USB & Serial	Parallel, USB, Serial	Parallel, USB (6), Serial	Parallel, USB (6), Serial
Network Adapter	Yes	Yes	Yes	Built In (Yes)	Built In (Yes)
Keyboard & Mouse	Yes	Yes	Yes	Yes	Yes
Speakers	Yes	Yes	Yes	Yes	Yes
Modem	Yes-internal	No (3)	Yes-internal	Yes-internal	Yes-internal
Tape Back-Ups	No	No	No	Yes	Yes 10/20
Raid Card	No	No	No	No	Yes (Promise)
Windows Operating System	XP Home (4)	XP Home (4)	XP Home (4)	Win- Pro 2000 or XP	Win- Pro 2000 or XP
Monitor	Not included	Not included	Not included	Not included	Not included
Warranty	1 year	1 year	1 year on site	1 year	1 year
Shipping: FedEx 2-day	\$125	\$75	\$125	\$125	\$145

Use your own computer with our software or select one of the computers above. Buy any of our CTI software and/or voice boards and installation is free.

1. Additional ISA slots are available. (Inquire for cost)
2. Additional memory is available. (Inquire for cost)
3. An external modem is available for an additional \$40.
4. Windows 2000 Pro or XP Pro are available for an additional \$70(Only for Clone, Shuttle & Dell)
5. Seagate Tape Backups 10/20 \$360, DVD-R / RW \$149.95, 512 MB DDR RAM (PC 2700) \$ 95.95.

Recommendations

Intel has the most market share for motherboards and processors and performs better and much reliable. Since CTI servers or computers are expected to perform mission critical tasks 24 hours a day with both inbound and outbound call automation processes, computer with Intel motherboards are better performers. Tape back ups are also critical if data backups is important and recommended to safeguard systems in case of complete failure or backing up Do Not Call List or databases.

Server

Is recommended if you are utilizing 12 or more lines and can handle 96 lines Server can be further utilized as communication server while handling Auto, Predictive Dialing and Interactive Voice Response Systems and or integration module with existing or future Phone systems.

Corporate is recommended for less than 12 lines and tape back up is included as part of package for security of system.

Clone, shuttle or Dell

are recommended if setting up call center and need agent computers or need computer with ISA slots.